

Procedure to Update PMpro when UAC is enabled

Procedure to update PMpro when the UAC (User Account Control) is enabled.

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Update installation

From PMpro version 10.2.138.xxxx the automatic update feature is installed. For updates to be installed automatically the UAC (User Account Control) has to be disabled.

If the UAC has not been disabled, the setting 'Notify' or 'Download only' must to be chosen in preferences. Then the update must be started manually on the server, as system messages will pop up whether a program may be executed. (Do you want to allow this app from an unknown publisher to make changes to your PC?).

Make sure you are logged in with administrator rights on the server.

Make sure the Update PMpro Interface is running.
Start PMpro on the server and log in.

Go to Tools, Update PMpro, follow the update procedure.

Answer the question whether you want to update with 'Yes'.

A data save will be started.

Then the download will be triggered and PMpro will be closed automatically (on all workstations)

Answer the question: 'Do you want to allow this app from an unknown publisher to make changes to your PC?' with Yes'

The update will start PMpro and update the files and folders.

After the update you may get the question whether to install the Guest Arrival Experience Client. Answer this question with 'Yes'. A procedure can be found in the Online Help (F1) under Release Notes PMpro.