

# Amadeus PM PRO 10.2.139 Update AUTOUPDATE Options Version 2.x

Options for the Auto Update v2 for PM PRO Version 10.2.139

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## Required settings and messages:

Access to the following URLs must be made available on all workstations where Amadeus PM PRO can be started. This is imperative for the autoupdate to work

<https://onpremiseupdateWebservice.itesso.com> and <FTP://Onpremiseupdate.itesso.com>

The check for updates and the creation of the appropriate actions is executed daily directly after the night audit.

**As the night audit is executed on a workstation, this workstation needs access to these two sites, otherwise the workstation will not find 'Notifications' or 'Updates'. Make sure the windows user and the PMpro user on that workstation has the right to install programmes/updates if updates are triggered manually!**

When an update is executed (depending on the type of update) PM PRO may be closed automatically. Logged in users will be notified to log off within 30 seconds, after that they will be logged off automatically and the update executed. During the update a database maintenance is executed automatically.

The length of the update depends on the size of it.

**An update is only executed if the automatic backup (copy compress) before/during night audit is switched on and the last backup is not older than two hours.**

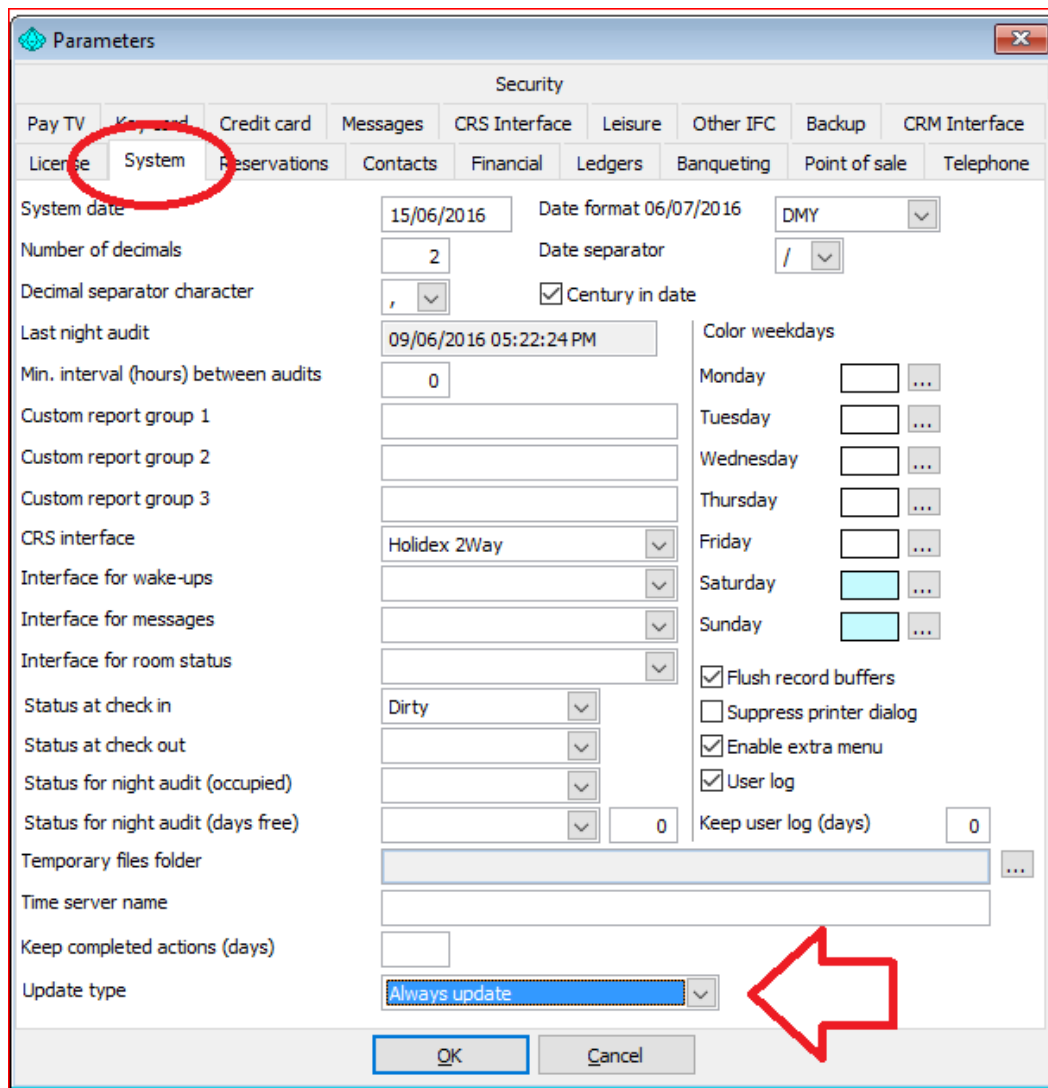
Small updates (reports) may be finished within 10 minutes, version updates may take half an hour to an hour.

## Preferences

After the update to PM PRO 10.2.139 the preferences for the Auto Update is to be set in the preferences. Via 'Setup', 'Preferences', 'System', 'Update type' the selection 'Always update',

‘Notify’ or ‘Download only’ can be chosen. Default is ‘Always update’, any other option requires more user intervention.

We recommend ‘Always Update’ as you will then always have the latest available version!



The screenshot shows the 'Parameters' dialog box with the 'Security' tab selected. The 'System' sub-tab is highlighted with a red circle. The 'Update type' dropdown at the bottom is set to 'Always update' and is pointed to by a red arrow. Other visible settings include 'System date' (15/06/2016), 'Date format' (06/07/2016), 'Date separator' (/), 'Decimal separator character' (.), 'Min. interval (hours) between audits' (0), 'CRS interface' (Holidex 2Way), 'Status at check in' (Dirty), 'Status at check out' (empty), 'Status for night audit (occupied)' (empty), 'Status for night audit (days free)' (0), 'Temporary files folder' (empty), 'Time server name' (empty), 'Keep completed actions (days)' (empty), and 'Keep user log (days)' (0). The 'Color weekdays' section shows checkboxes for Monday through Sunday, with Saturday and Sunday checked. The 'Flush record buffers', 'Suppress printer dialog', 'Enable extra menu', and 'User log' checkboxes are also visible.

## Option: Always update

If the option 'Always Update' has been chosen, PM PRO will update automatically after night audit. This type of update will only run when a backup has been done within 2 hours.

The screenshot shows the 'Parameters' dialog box with the 'Security' tab selected. The 'Update type' dropdown at the bottom is set to 'Always update'. Other visible settings include:

- System date: 24/07/2016
- Date format: 09/08/2016
- Date separator: /
- Decimal separator character: ,
- Century in date: ☒
- Last night audit: 28/07/2016 04:12:36 PM
- Min. interval (hours) between audits: 0
- CRS interface: Holidex 2Way
- Interface for wake-ups: (empty)
- Interface for messages: (empty)
- Interface for room status: (empty)
- Status at check in: Dirty
- Status at check out: (empty)
- Status for night audit (occupied): (empty)
- Status for night audit (days free): (empty)
- Temporary files folder: (empty)
- Time server name: (empty)
- Keep completed actions (days): (empty)
- Color weekdays: Monday (empty), Tuesday (empty), Wednesday (empty), Thursday (empty), Friday (empty), Saturday (light blue), Sunday (light blue)
- Flush record buffers: ☒
- Suppress printer dialog: ☐
- Enable extra menu: ☒
- User log: ☒
- Keep user log (days): 0

The update will be executed after the night audit regardless of user rights.

# Option: Notify

If the option 'Notify' has been chosen, users with the option 'Notify' ticked in the user setup will get an action after the night audit that updates are available. You will need to go to 'Tools', 'Update PM PRO' to run the update manually. Please always run a full database maintenance prior to updating PM PRO. 'Tools'> 'Database maintenance' tick all boxes > start

The screenshot shows the 'Parameters' window with the 'Security' tab selected. The 'Update type' dropdown at the bottom is set to 'Notify'. Other visible settings include:

- System date: 24/07/2016
- Date format: 09/08/2016
- Number of decimals: 2
- Date separator: /
- Decimal separator character: ,
- Century in date: ☒
- Last night audit: 28/07/2016 04:12:36 PM
- Min. interval (hours) between audits: 0
- Custom report group 1, 2, 3: (empty)
- CRS interface: Holidex 2Way
- Interface for wake-ups, messages, room status: (empty)
- Status at check in: Dirty
- Status at check out: (empty)
- Status for night audit (occupied): (empty)
- Status for night audit (days free): (empty)
- Temporary files folder: (empty)
- Time server name: (empty)
- Keep completed actions (days): (empty)
- Color weekdays: Monday to Sunday (color selection buttons)
- Flush record buffers: ☒
- Suppress printer dialog: ☐
- Enable extra menu: ☒
- User log: ☒
- Keep user log (days): 0

## Option: Download only

If the option 'Download only' has been chosen, the behaviour of the programme will be the same as with 'Notify', only the updates will be downloaded automatically after night audit to speed up the progress of the planned update. Then you will need to go to 'Tools', 'Update PM PRO' to run the update manually. Please always run a full database maintenance prior to updating PM PRO. 'Tools' > 'Database maintenance' tick all boxes > start

The screenshot shows the 'Parameters' dialog box with the 'Security' tab selected. The 'Update type' dropdown at the bottom is set to 'Download only'. Other visible settings include:

- System date:** 24/07/2016
- Date format:** 09/08/2016
- Date separator:** /
- Decimal separator character:** ,
- Century in date:** ☒
- Last night audit:** 28/07/2016 04:12:36 PM
- Min. interval (hours) between audits:** 0
- CRS interface:** Holidex 2Way
- Interface for wake-ups:** (empty)
- Interface for messages:** (empty)
- Interface for room status:** (empty)
- Status at check in:** Dirty
- Status at check out:** (empty)
- Status for night audit (occupied):** (empty)
- Status for night audit (days free):** (empty)
- Temporary files folder:** (empty)
- Time server name:** (empty)
- Keep completed actions (days):** (empty)
- Color weekdays:**
  - Monday: (empty)
  - Tuesday: (empty)
  - Wednesday: (empty)
  - Thursday: (empty)
  - Friday: (empty)
  - Saturday: (light blue)
  - Sunday: (light blue)
- Flush record buffers:** ☒
- Suppress printer dialog:** ☐
- Enable extra menu:** ☒
- User log:** ☒
- Keep user log (days):** 0

## Users

User rights have been enhanced.

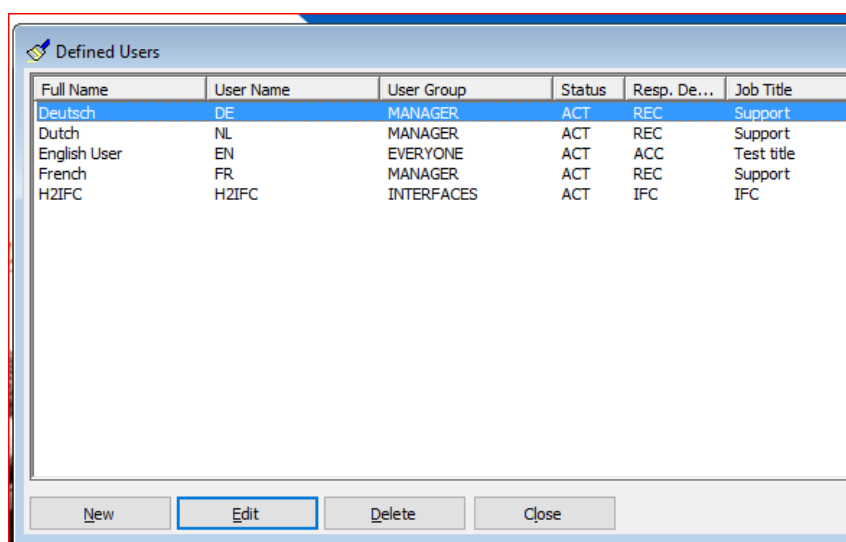
**Notify:** When ticked this user will received notification of up and coming updates generally 2 weeks prior can be less for small fixes.

**Update:** Enables user to update PM PRO manually. If an update is available the customer can start it via 'Tools', 'Update PMpro'.

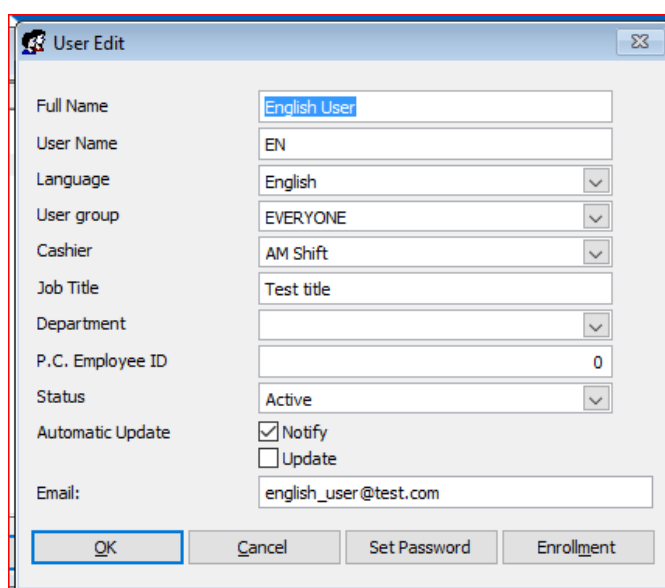
**Email:** Is mandatory for these users when the above are active.

To enable us to set the rights a list of these users has to be provided by the customer in advance of the said update to 10.2.139

If no list is obtained, all managers will be set to 'Notify' and 'Update' (Any character will be entered into the email field). Please check and update asap.



Full Name	User Name	User Group	Status	Resp. De...	Job Title
Deutsch	DE	MANAGER	ACT	REC	Support
Dutch	NL	MANAGER	ACT	REC	Support
English User	EN	EVERYONE	ACT	ACC	Test title
French	FR	MANAGER	ACT	REC	Support
H2IFC	H2IFC	INTERFACES	ACT	IFC	IFC



**User Edit**

Full Name: English User

User Name: EN

Language: English

User group: EVERYONE

Cashier: AM Shift

Job Title: Test title

Department:

P.C. Employee ID: 0

Status: Active

Automatic Update: ☒ Notify ☐ Update

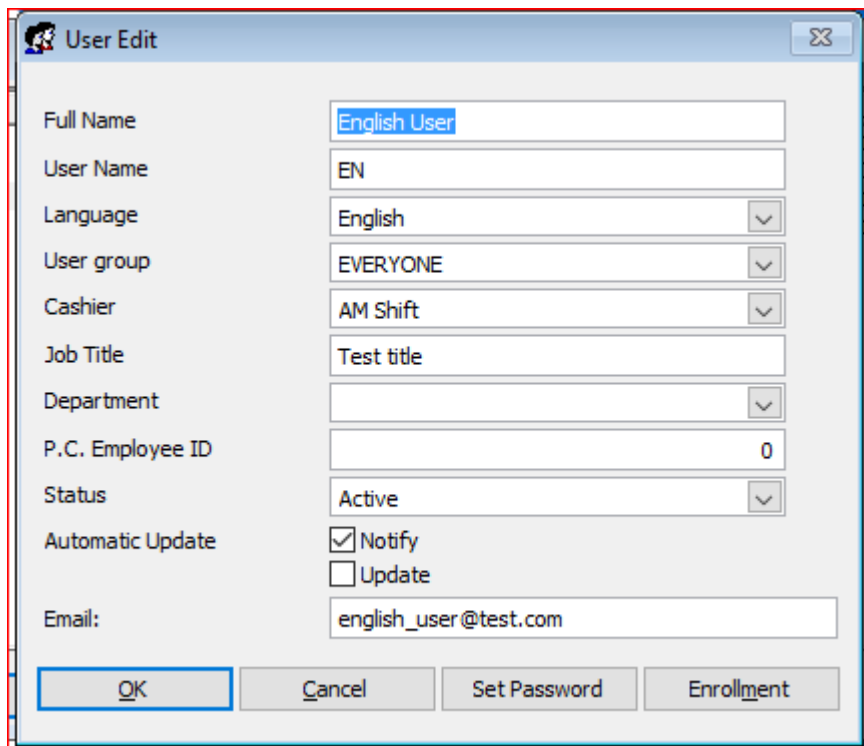
Email: english\_user@test.com

Buttons: OK, Cancel, Set Password, Enrollment



# Notifications

Approximately two weeks in advance of the update the users with the option **notify** ticked will get an action to inform them in advance about the planned update and its content.

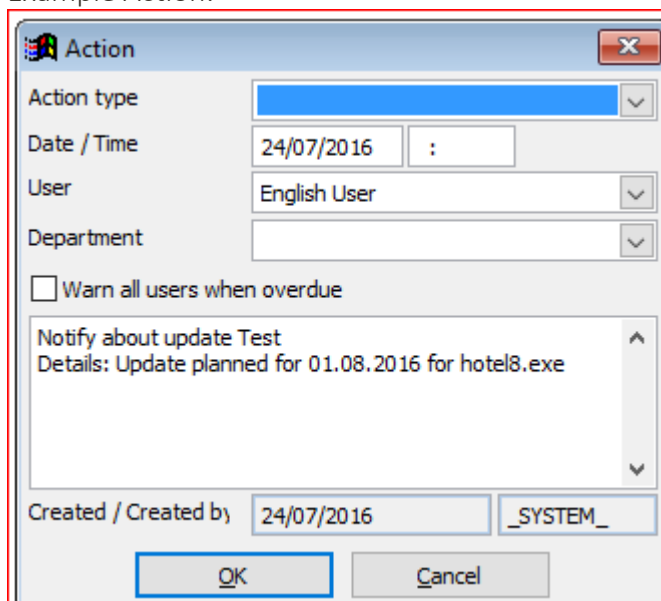


The 'User Edit' dialog box contains the following fields and options:

- Full Name: English User
- User Name: EN
- Language: English (dropdown)
- User group: EVERYONE (dropdown)
- Cashier: AM Shift (dropdown)
- Job Title: Test title
- Department: (empty dropdown)
- P.C. Employee ID: 0
- Status: Active (dropdown)
- Automatic Update:
  - ☒ Notify
  - ☐ Update
- Email: english\_user@test.com

Buttons at the bottom: OK, Cancel, Set Password, Enrollment.

Example Action:



The 'Action' dialog box contains the following fields and options:

- Action type: (empty dropdown)
- Date / Time: 24/07/2016 : (empty time field)
- User: English User (dropdown)
- Department: (empty dropdown)
- ☐ Warn all users when overdue
- Notification text:
 

Notify about update Test  
Details: Update planned for 01.08.2016 for hotel8.exe
- Created / Created by: 24/07/2016 \_SYSTEM\_

Buttons at the bottom: OK, Cancel.

## Release notes

Release notes for PM PRO version are available on the online help via Help > Help (F1) Then go to the release note section. Please ensure the release notes are read very carefully prior to all update and all member if your team are aware of these.

## General Information

Please contact Support directly if you have any questions with regards to the updates. Restores when required will be completed by the Amadeus support department.