

# Release Notes

## PM PRO Version 10.2.141.xxxx

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Version	Date	Change	Comment	By
1.0	23/06/2017	Creation	[Text]	PKS
1.1	29/06/2017	Added CR nrs		JF
1.2	14/07/2017	Added new cr's. updated,added cr numbers		JF
1.3	17/07/2017	Added Normandy		JF
1.4	24/08/2017	Added 2 CRS	128482/129171	JF
1.5	26/09/2017	Added missing CR	CR129199	JF
1.6	02/10/2017	Enhanced to include history	CR129199	JF
1.7	13/11/2017	AR statements fix added Member checkin changed	CR129901 48090/48399	JF
1.8	05/12/2017	Added extra details	3215	JF

QA

Last update: 01/03/2018

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## CR129206/38857 Copying/making Derived ratecodes did not copy the roomtypes therefore the ratecode was invalid

Copying now copy's the roomtypes.

Version 10.2.139.0216/10.2.140.0242 /10.2.141.0253

## CR 129132/35347 Userlog window throws error when insufficient data,'aAnswer is not a variable'

If no entries were in the selection dialog, this error may have appeared.

Version 10.2.141.0148

## CR129207/36085 System info no longer working in PM PRO

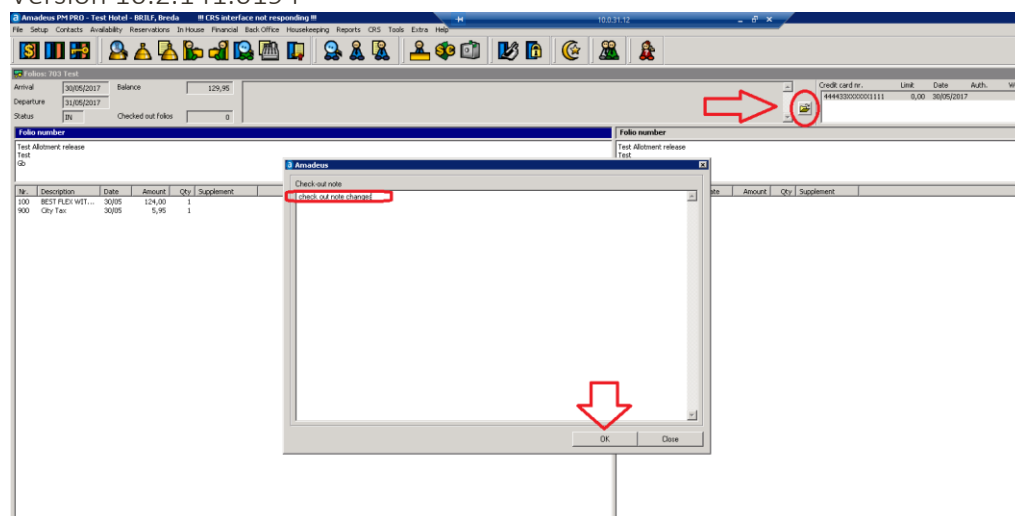
System info was not working anymore via Menu> Help, About Amadeus PM PRO.

Version 10.2.141.0148

## CR129133/35562 Possibility to type into Folio checkout notes via folio (F12)

Possibility to change the checkout note directly from the folio: an 'Edit'-icon allows access to the checkout-note.

Version 10.2.141.0194



## CR129208/35567 Reservation > Query screen> Advance search> add tick box to search for Reservations with deposit due (all)

There is a date range for deposit due dates this enables the user to get reservations in the F7 screen the same way as the deposit reports display them to work on the due reservations.

**Important:** click 'Clear entries' before entering Advanced search to search for the deposit dates otherwise the default of arrival dates (when populated) may prohibit the display of a reservation arriving next month where the deposit is due to be paid today. To have all the deposits on the screen choose the deposit date range from beginning of this year to the end of next year. To see the reservations with deposit due today choose the range from a week back to today => that will give you unpaid deposits from yesterday and the days before if these have not been worked upon and the deposits that are to be paid today (advance saver rate for example).

Version 10.2.141.0222

## CR129209/34851 Enhancement to Checkout functionality

Change to Pop up on check out in folio where the user can choose to print or to export or do nothing (cancel). Export will export the closed folio as pdf-file into an email.

Version 10.2.141.0253

## CR 129134/38940 Roomplan search with room number and not valid roomtype gives Error 107 Operator/operand type mismatch

It is possible to enter several room numbers in the search field of the room plan (ALT+F6). This may have caused an error.

Version 10.2.141.0253

## CR129135/39916 Manager Forecast report calculates incorrect amount of out of order rooms (\_MG00700.FRX )

The manager forecast did not calculate the OOO rooms for the availability from the history.

Version 10.2.141.0253

## CR129137/34584 Allotment code allows duplicates

When the allotment code was changed during creation of the allotment it was possible to create duplicate allotment codes.

Version 10.2.141.0253

## CR129139/CR124933/32215 Enhancements to Accounts Receivables PM PRO\*\*

[full explanation on Page](#)

The 'Accounts Receivable' section has an enhancement: instead of \*\*deleting paid folio's they are moved to the history. That way the display of current folio's is cleaned up. The previous entry in Preferences used to delete paid ledgers is now used to transfer these ledgers into the history. The user can select to see the history by ticking 'Include History'. Then the display is divided into 'Folio' and 'History'.

Also: after previewing a history folio or a receipt the screen is not refreshed anymore and the initially selected folio stays selected.

\*\*Please note. If you have an accounts receivable export ensure your delete paid ledger days are set to a higher amount than the days you require to export.

Setups > Preferences > Ledgers> Move Paid ledgers to History(days)

\*\*\* Statements include paid folios will only show folios not in history keep this in mind when choosing delete paid folios setting to move paid folios to history.

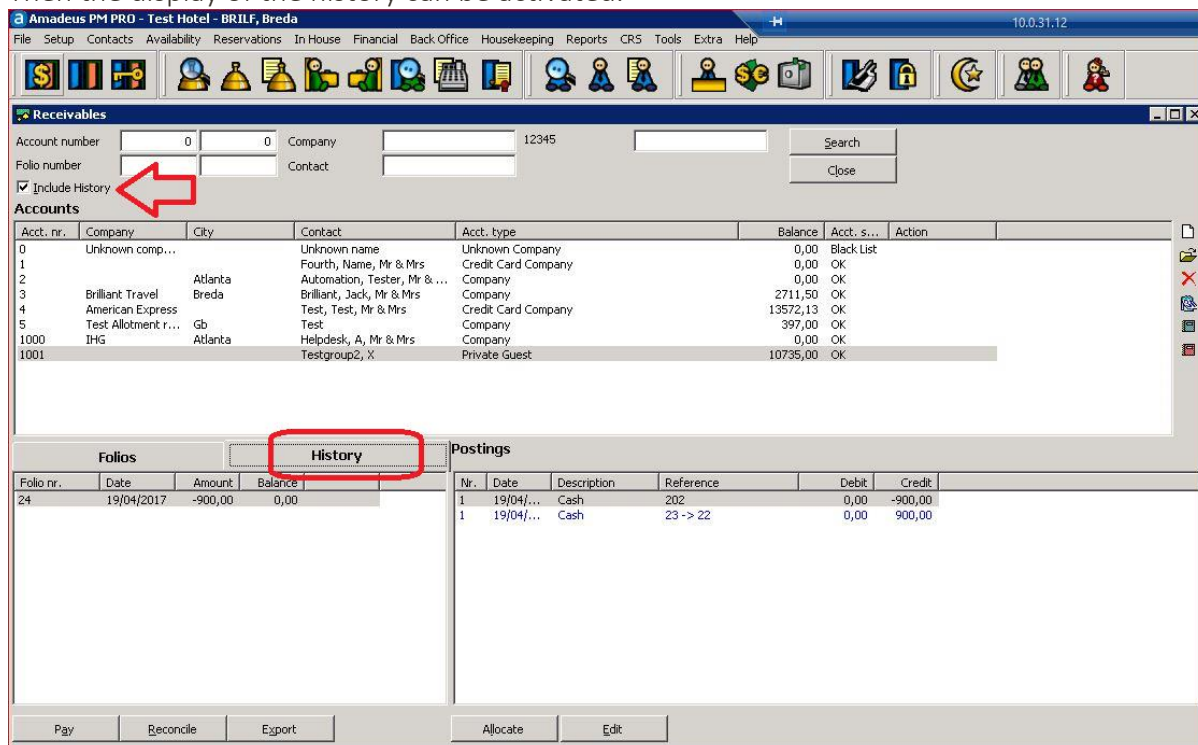
Version 10.2.141.0140 (available again from v10.2.14.0452)

## History for AR (Accounts Receivable)

From Version 10.2.141.0140 With the first night audit all paid ledgers will be transferred to the history of AR (HISTARPOST). This may take some extra time during the next night audit.



Then the display of the history can be activated.



Please note that it is not possible to change anything from the history anymore. Folios and receipts still can be printed/previewed.

## Reconcile unallocated payments

From Version 10.2.141.0140 a new function for accounts receivables is introduced:

Reconciliation of unallocated payments.

Now unallocated payments can be reconciled with each other, if the negative payment is equal/smaller than the positive payment.

Only two unallocated payments can be reconciled with each other.

This way it is possible to get rid of corrections (transfer into history) that these postings are not crowding the display and confusing the user.

For reconciled unallocated payments the receipt number is shown instead of the folio number (as there is none).

**Receivables**

Account number: 0 0 Company: 12345

Folio number: Contact:

☒ Include History

**Accounts**

Acct. nr.	Company	City	Contact	Acct. type	Balance	Acct. s...	Action
0	Unknown comp...		Unknown name	Unknown Company	0,00	Black List	
1			Fourth, Name, Mr & Mrs	Credit Card Company	0,00	OK	
2	Brilliant Travel	Atlanta	Automation, Tester, Mr &...	Company	0,00	OK	
3	Brilliant Travel	Breda	Brilliant, Jack, Mr & Mrs	Company	2711,50	OK	
4	American Express		Test, Test, Mr & Mrs	Credit Card Company	13572,13	OK	
5	Test Allotment r...	Gb	Test	Company	397,00	OK	
1000	IHG	Atlanta	Helpdesk, A, Mr & Mrs	Company	0,00	OK	
1001			Testgroup2, X	Private Guest	10735,00	OK	

**Folios**

Folio nr.	Date	Amount	Balance
Prepaid	05/05/2017	-1000,00	1000,00
Prepaid	05/05/2017	1000,00	
2012000455	09/12/2016	1341,00	1341,00
2012000480	13/12/2016	1044,75	1044,75
2012000481	13/12/2016	715,75	315,75

**History**

**Postings**

Nr.	Date	Description	Reference	Debit	Credit
15	05/05/...	Bank Transfer		0,00	-1000,00

Pay Reconcile Export Allocate Edit

**Available Rate Codes**

Account number: 0 0 Company: 12345

Folio number: Contact:

☒ Include History

**Accounts**

Acct. nr.	Company	City	Contact	Acct. type	Balance	Acct. s...	Action
0	Unknown comp...		Unknown name	Unknown Company	0,00	Black List	
1			Fourth, Name, Mr & Mrs	Credit Card Company	0,00	OK	
2		Atlanta	Automation, Tester, Mr &...	Company	0,00	OK	
3	Brilliant Travel	Breda	Brilliant, Jack, Mr & Mrs	Company	2711,50	OK	
4	American Express		Test, Test, Mr & Mrs	Credit Card Company	13572,13	OK	
5	Test Allotment r...	Gb	Test	Company	397,00	OK	
1000	IHG	Atlanta	Helpdesk, A, Mr & Mrs	Company	0,00	OK	
1001			Testgroup2, X	Private Guest	10735,00	OK	

**Folios**

Folio nr.	Date	Amount	Balance
2012000455	09/12/2016	1341,00	1341,00
2012000480	13/12/2016	1044,75	1044,75
2012000481	13/12/2016	715,75	315,75
38	05/05/2017	-1000,00	0,00

**History**

**Postings**

Nr.	Date	Description	Reference	Debit	Credit
15	05/05/...	Bank Transfer		0,00	1000,00
15	05/05/...	Bank Transfer	39 -> 38	0,00	-1000,00
15	05/05/...	Bank Transfer		0,00	0,00

Pay Reconcile Export Allocate Edit

## CR124723/32332 It is not possible to reconcile unallocated payment in accounts receivable

It is possible to reconcile two unallocated payments on the condition the correction is smaller/equal to the initial unallocated payment.  
(RFC 2861) Version 10.2.141.0253

## CR123702/38123 Pivot does not include OPT Conference reservations

When installed together with the \_rs02000.fxp version 11.08, and started with the \_PV00100('USEPPRS') option, revenue for optional and tentative reservations is calculated correctly.

(RFC 13183) Version 10.2.141.0253 preprocess \_RS02000.fxp version 11.08

## CR123702/38125 Pivot add allotments with status prospect and Tentative to pivot table

Allotments with the status 'Allocation' and 'Tentative' are included in the pivot table (RFC 13183) version 10.2.141.0253 (preprocess \_PV00100 version 11.03)

## CR122777/34853 New report Statistics - Forecast / Occupancy/Conference and Revenue

Based off the standard reports Forecast Occupancy and revenue (Selection), Occupancy and revenue (Selection), Conf. Occupancy and revenue (Selection) Allows multi selection of **One** column in report EG: Allows multiple market codes to be chosen to show on the report.

Version 10.2.141.0253

**Forecast occupancy and revenue reports**

Market Code	Source Code	Channel	Rate Group	Rate Code	Room Type
BBA	CD	HX	ADV	BAR BB	CDXN
BBB	CRS		DIS	CHRISTMAS	CONF
COM	GD			DBB RATE	CSTN
CON	LD			DUMMY	DUM
COR	REF			IDA21	KEXN
D	TA			IDAAA	KEXS
EMP	WWW			IDARP	KNGN
GOV				IDAV5	KNGS
K				IDAVE	KWCN
LEI				IDAVR	KWCS
LNR				IDH0G	TDBN
PAC				IDQ25	TDBS
RAC				IDU0G	TTWN
TOU				IDU25	TTWS
				IGCOR	XKLN

Date: 24/12/2012 30/12/2012

☐ No Revenue ☐ Net Revenue ☒ Gross Revenue

Product Group: 0 9

☒ Forecast Allotments

☐ Include Tentative allotments as Definit

☐ Include Prospect allotments as Definit

☐ Totals Only

Buttons: Start, Close, Preview, Print, PDF, Send, Export to CSV, Export to Excel, Reset

## CR129141/38485 New password security

Due to a new hashing the passwords have to be renewed on update to version 10.2.140 or 10.2.141. **The user will be prompted to enter a new password on first log in.** If there has been an empty password before for a user (against PCI regulations) a new password can be generated with an empty old password. **44614** From version 10.2.141.0413 Only the manager user group may change the password without entering the old one.

Version 10.2.140 & 10.2.141

# CR129211/40011 Reservation > Query screen> Advance search> Various enhancements

The advanced search function in reservation query screen has been redesigned:

All date queries can be entered as a date range

All date queries now offer suggestions like 'Today', 'Yesterday', 'Last week' etc. when clicking onto the date button to insert the appropriate date range.

A customize option can deactivate certain suggestions.

Ability to include All conditions or Any of the conditions.

The screenshot shows the Amadeus Advanced Search Query screen. It features a title bar with the Amadeus logo and a close button. Below the title bar, there are two radio buttons: "All of the below conditions" (selected) and "Any of the below conditions". The main area contains several input fields for search criteria, including Cancellation nr., Rate, Arrival time, Departure, In house, Deposit d, Deposit e, Option de, Reservation status, Room, Room type, Market, Source, Rate code, VIP status, Booking channel, CRS booking locator, City, Phone, Nationality, Country, Member n, and Alliance n. A dropdown menu is open over the "Departure" field, showing suggestions: Yesterday, Today, Tomorrow, Last week, Last month, Last year, This week, This month, This year, Next week, Next month, Next year, One week back, One fortnight back, One month back, One year back, One week fore, One fortnight fore, One month fore, One year fore, and Customize... At the bottom, there are buttons for Load..., Save..., Delete..., Clear, OK, and Cancel.

Some fields are now multi select: Reservation status, room, room type, etc.: By clicking into the field to the right of the description the user can select which option he wants to include into the search.

Reservation status:	DEF, IN, OUT
Room:	
Room type:	
Market:	
Source:	
Rate code:	
VIP status:	
Booking channel:	
CRS booking locator	

It is now possible to save the selections of the advanced screen and load them when using the same search conditions again. Also unneeded saved search criteria can be deleted.

<b>Load...</b>	<b>Save...</b>	Delete...	Clear	OK	Cancel
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Version 10.2.141.0255

## CR129212/35177 Add the ratecode for the first night to all the Deposit reports

The first (next) night charge has been added to deposit reports. Tick box to display the first (next) nights rate.

Version 10.2.141.0136

## CR129204/41052 Searching in Allotments improved

Searching in Allotments gave results when nothing was actually found for the search.

Version 10.2.141.0295

## CR129203/41069 Toolbar moved to new docking position

When loading with a re-login empty spaces were shown

Version 10.2.141.0296

## CR128482/35419 Error 13 Alias is not found when opening banqueting reservation.

This occurred when opening banqueting reservation after running conference forecast occupancy and revenue report (with calculate revenue ticked)

Version 10.2.141.0404 Pre process \_rs032000 V10.2 (can also be used in 10.2.139)

## CR129199/45480 History, Arrivals & Inhouse etc reports include cancelled reservations.

History and reservation Base reports changed to exclude these.

Version 10.2.141.0405

## CR129901/48536 AR Statements don't show history invoices

When running statements for history invoices these were not show. Changed so looks at history.

Version 10.2.141.0452

The following items apply to IHG hotels with a Holidex Plus® 2-way interface.

## 28956 Country is not populated with reservations from website to Holidex to PM PRO

From PM PRO version 10.2.141.0253 the country is populated correctly when creating a reservation via the IHG web site.

Holidex version 3.1.2

## CR 129131/34852 Name change of reports IBP Forecast Export/IBP History Export change to SBRP

Renamed IBP Forecast Export/IBP History Export change to SBRP Forecast Export/SBRP History Export. Also the message after export of this file has been corrected.

Version 10.2.141.0253

## CR129213/34854 IHG Rewards Member Enrolment (Per User) change layout

Report \_HXAD001 "IHG Rewards Member Enrolment (per user)" has been changed to be able to print a summary only, with enrolment details suppressed.

Version 10.2.141.0194



## CR129214/35178 Add Holidex confirmation number to the Reservations created on report

Report now includes the Holidex confirmation number.

Version 10.2.141.0253

## CR129215/35651 Send allotments to Holidex automatically once the inventory week has rolled in (Saturdays) Masterweek

Allotments are uploaded if the end date is lower or equal new day plus 350 days.

Example: the night audit on 01.06.2017 to date 02.06.2017 plus 350 days => allotments with an end date lower or equal 18.05.2018 are uploaded to Holidex.

Version 10.2.141.0253

## CR 125606/31097 Match hx\_status with rs\_status

In PM PRO it was possible that the sharing guests were not updated with the correct reservation status (reservation address database).

(RFC 9346) Version 10.2.141.0253

## CR 129205/41022 Cancelled Allotments with allocation status improved

Direct send to Holidex reservations with cancelled status, which inturn update inventory balancing screen directly.

Version 10.2.141.0292

## CR129171/43861 Error 39 When member number too long to show in reservation screen

Contact member numbers were not able to be fully shown in reservation screen due to length.

Version 10.2.139.0219

## CR122841/35439/34273 Normandy Enhancements to the detailed checkout and Efolio files additional fields.

**Normandy:** Changes to fields in the DCO and EFolio files sent automatically to IHG.

### **Contacts 2 new fields**

.Reserv tab: Business Rewards is where the Business Rewards Membership can be entered.

.Commun tab: Social Media ID where those guests who wish to give their WECHATID, Twitter account name, etc. can be entered.

### **Allotments/Reservations 1 new field**

Business Rewards Event ID: Can be added when an allotment is created, when reservations are made on the allotment this Event ID will be copied over to the reservation in the miscellaneous tab as a read only field. When EventID changed in allotment it will update all existing reservations.

\*Additionally two extra Database only fields added to Contacts.

### **Passport (ad\_hxpass) and International ID(ad\_hxintid)**

These 2 new fields are not be visible to the user. This is prework for a future interface

request to a scanning device.  
Version 10.2.141.0329

## 48090 Category code not sent with Member Checkins for Guest arrivals experience

For certain members deposit points, Amenity, Reminder buttons were not be shown an OK button only should appear.  
Version 10.2.141.0442

## 48399 Member checkin screen wording changed.

Welcome description on bottom of screen now changes depending on member Level.  
Version 10.2.141.0452